



GlobalEnglish Coach™

As your employees strive to improve their business English communication skills, some of them may benefit from intensive practice and personalized support. GlobalEnglish Coach™ is a customized service that integrates the online GlobalEnglish service with convenient 1-on-1 coaching sessions to provide individualized practice and support for accelerated English skill development. Coach™ is particularly ideal for executives, senior managers, and high potentials in your organization.

- Complementing the award-winning GlobalEnglish curriculum, coaching sessions reinforce what employees learn and practice online.
- The 30 or 60-minute sessions are held once, twice or four times per month and are conducted in English via phone or Skype. The coaching team is based around the world to accommodate regional time zones.
- Each session is personalized to meet employees' specific needs, from providing help with an upcoming presentation or report to extra practice in key skill areas.
- To ensure a high level of consistency, employees work with the same coach for the duration of the coaching relationship.

Summary

GlobalEnglish Coach™ integrates the online GlobalEnglish service with personal coaching sessions to guide and support employees as they improve their business English communication skills.

- Offers personalized, 1-on-1 coaching for employees who need intensive practice and additional opportunities to apply the language they are learning.
- Encourages progress and helps users get the most out of the GlobalEnglish online service.
- Provides quality coaches who are native English speakers and certified by GlobalEnglish.

System Requirements

Processor (CPU)

1 GHz Pentium or faster

Memory (RAM)

1 GB or more

Disk Space

34 MB free disk space for installation;
10 MB free disk space total

Internet Connection

For courseware: 256 Kbps or higher required; for Vocabulary Center, Talk with the Teacher, and Mobile Learning Network™: 512 Kbps or higher required; 1.5 Mbps or higher recommended for podcast downloads from Mobile Learning Network™

Operating System

Microsoft XP SP2 or higher,
Windows Vista or Windows 7

System Requirements

(Continued)

Browser

32-bit Internet Explorer 6.x, Internet Explorer 7.x or Internet Explorer 8.x with JavaScript and cookies enabled

32-bit Firefox 2.x or Firefox 3.x with JavaScript and cookies enabled

GlobalEnglish Learning Technology™ (GLT)

Required component

GlobalEnglish Productivity Toolbar™ (GEPT)

Optional component

Adobe Flash Player

Flash Player 9.0 or higher

Microsoft Windows Media Player

Optional component; Windows Media Player 9.0 or higher recommended

Microsoft Speech Recognition Software (optional)

Required only if using speech recognition; requires an additional 22 to 28 MB of disk space

Video Display

1024 x 768 or higher resolution

Sound Card

16-bit SoundBlaster-compatible (ESS not recommended)

Microphone

Microphone required (headset with integrated close-talk microphone recommended)

Speakers

Required (can be a headset)

Additional Requirement

To ensure delivery of emails in employee inbox, add **personalcoaching@ispeakuspeak.com** and **help@ispeakuspeak.com** to company's Save Sender list.

- An innovative, Web-based platform allows users to manage all aspects of their coaching sessions, including scheduling, completing preparation and follow-up activities, and accessing feedback.

Skilled and Trained Coaches

Coaches are native English speakers with extensive teaching and business experience. They complete a comprehensive training and certification process so your employees receive the highest quality experience. To ensure satisfaction, coaches are evaluated on a regular basis, and users provide real-time and ongoing feedback.

Personalized Activities

The coaching session activities are tightly integrated with the online GlobalEnglish curriculum. Coaches monitor users' progress and determine the best combination of activities to ensure the users' goals are being met. In addition, coaches provide detailed feedback during and after each session.

Coaches use four different types of activities in the sessions:

- **GlobalEnglish assignment-based activities** include role-plays and discussions that complement each assignment in the GlobalEnglish service and provide additional speaking practice.
- **Specialized GlobalEnglish activities** highlight powerful skill-specific practice centers and resources in the GlobalEnglish service.
- **Mashups** are based on Web content, including video, news, podcasts, and journals.
- **User-driven activities** address users' specific on-the-job needs, such as preparing for an important meeting or negotiation.

System Requirements (Continued)

In addition to all requirements listed in the GlobalEnglish Edge™ IT Considerations document, please enable the following ports:

ispeakuspeak.com:80, http://ispeakuspeak.com:80

ispeakuspeak.com:443, http://ispeakuspeak.com:443

ispeakuspeak.appspot.com:80, http://ispeakuspeak.appspot.com:80

ispeakuspeak.appspot.com:443, http://ispeakuspeak.appspot.com:443

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